

Case Study:

Acadian Ambulance | GDS NOMAD™



The GDS NOMAD solution enables a healthcare and emergency services provider to quickly establish voice and data connectivity in any location.

About Acadian Ambulance

Acadian Ambulance is a **healthcare service provider** that employs more than 4,000 people and **maintains a fleet of more than 550 ambulances, helicopters and airplanes.**

Headquartered in Lafayette, La., the company serves more than 74 parishes and counties in Louisiana, Texas, Mississippi and Tennessee, along with offshore oil rigs, industrial construction sites and other remote locations.

Challenges They Faced

Acadian Ambulance has built a reputation for being highly responsive to the needs of the communities it serves. It requires flexible technology solutions that can be deployed quickly and cost-effectively to meet changing demands.

GDS Solutions

Global Data Systems (GDS) helps ensure that **Acadian Ambulance can establish voice and data connectivity in virtually any location.** Its NOMAD solution is a self-contained, portable device that provides high-quality network and business communications services for teams of up to 25 people.

“Because we are in the ambulance business, we have a lot of sudden demands,” said Joey Branton, Director of Technology, Acadian Ambulance. “We may need to expand coverage in a particular area or deploy a team to provide standby coverage for a large event. Our Safety Management Services division may need to respond to an oilfield incident. We can’t always wait to provision traditional telecom services — and may be in a location where connectivity is simply unavailable.

“The NOMAD devices are basically an office in a box. Our teams can get voice, data and the Internet and do all the things they need to do to provide services.”

NOMAD features multiple data transport options, including LTE wireless with national coverage.

Traffic shaping, application prioritization and user- or group-based bandwidth allocation help ensure Quality of Service, while deep packet inspection, content filtering and other robust controls protect against security threats. NOMAD is preconfigured according to the customer’s requirements for true plug-and-play setup, and fully managed by the network and security experts at GDS.

“GDS worked us to develop a solution that we can deploy quickly.

NOMAD is configured to enable our teams to connect to the various devices and services they need. If it turns out that we need a permanent presence in the location, we can use NOMAD until we’re able to get circuits, which takes at least 60 to 90 days. We also ship out the NOMAD units during hurricanes and other disasters where we suddenly need a base of operations for our responders.” Internet connectivity plays a critical role in the delivery of healthcare and emergency services.

Company Stats

Size:
4,000 (across all divisions)

Industry:
Healthcare

Location:
Lafayette, LA



At A Glance

Challenge

- Needing coverage in remote areas

Solution:

- NOMAD portable device that provides high-quality network connectivity in remote areas

Results

- Easy-to-use solution that instantly provides voice and data services wherever need arises

For More Information

Contact

getgds.com/contact-us

Call Us:

888-435-7986

More About This Solution

getgds.com/nomad

GDS provides Acadian Ambulance with an easy-to-use solution that instantly provides voice and data services wherever need arises.